



**Cockburn
Medical
Centre**

Individual, all-round care.

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We think the heart and soul of general practice should be genuinely caring for people.

Caring means not just treating symptoms, but considering the whole person and their long-term wellbeing.

Caring means adapting our approach to the needs of every individual.

Caring means following up and being accountable for our advice.

Caring means being easy to talk to, and explaining ourselves in plain language.

Caring means maintaining high professional standards and up-to-date skills.

Meet our people

Cockburn Medical Centre is an unusual practice because of the people who work here. They have a passion not just for helping other people feel better, but for helping them live better lives.

Doctor Clive Lacey

Clive is married to Monica (see below). Practicing family medicine since 1990, he's been a supervisor and a mentor to trainee GPs. He has specialised skills in aged care and sports medicine (he's a fitness enthusiast and trainer himself, often found running winding bush trails). Clive is also an experienced musician and vocalist.

Doctor Chris Chin

Chris is our resident expert in chronic pain, from back pain to migraine. His treatments, including laser acupuncture, are often the last resort for people with severe pain. He loves treating and preventing injuries related to sports and exercise (especially golfing injuries). His GP work involves a lot of advice on posture and back care – subjects he's often invited to speak about.

Doctor Patit Tangarorang

Dr Patit Tangarorang MD, FRACGP, practiced Family Medicine in the Philippines for over a decade before immigrating to Australia in 2007. Like so many heading west, she made for the Goldfields – she spent nearly six years in Kalgoorlie working on Aboriginal health, before joining us here in Cockburn. Patit's key interests are sexual health, women's health and, of course, Aboriginal health.

Doctor Li Yen Lee

Li Yen is a graduate of the University of London, but she's been with the Cockburn Medical Centre since 1990, practicing family medicine with a special interest in women's health. Like all of our doctors, Li Yen speaks in clear, plain English. Unlike the others, though, she also speaks in clear, plain Hokkien and Cantonese.

Doctor Monica Lacey

Monica practices family medicine, with a special focus on women's and children's health, and shared antenatal care. She's also involved with the training of medical students, and works part-time at Fremantle Hospital in a GP liaison position. In her spare time Monica works to develop her singing and songwriting as a part of Summerhouse.

Doctor Ivan Lee

Ivan graduated with honours from the University of WA, and his interests at the practice are in family medicine, cardiovascular medicine, diabetes and women's health. With his special training in skin cancer medicine he offers full-body checks with dermoscopy. Ivan is a keen traveller, a Wildcats fanatic, and our resident 'foodie'.

Doctor Darryl Lacey

Dr Darryl Lacey MBBS (UWA, 1984) has extensive experience in paediatrics, geriatrics, palliative medicine and mental health. He has tutored medical students in clinical skills and mentored training GPs. Darryl emphasises the importance of regular exercise, aiming to balance wisdom and compassion in guiding people of all ages managing acute and chronic illnesses.

Doctor Dovidá Hickey

Dovidá came to us from Ireland, via a great deal of specialised study in the areas of women's health, diabetes management, palliative care and skin cancer. An adventurous world traveller, her globetrotting has been on hold recently – she now has two young children who provide all the excitement she can handle.

Peta Bateman, Psychologist

Peta Bateman works with individual adults and young people at the Centre on Wednesdays and Fridays. You'll find her very approachable, with all the caring qualities you'd expect from one of our professionals. She focuses on each client's personal strengths to help them work toward the change they want in their lives, using a wide range of therapeutic techniques.

Ken Young, Chiropractor

Chiropractic services are available at the Centre on Saturday mornings, provided by our highly experienced, evidence-based practitioner Ken Young. Appointments are essential.

Our dedicated office team

From the moment you arrive at Cockburn Medical Centre, everyone here makes sure you feel welcome and cared for.

Our doctors couldn't provide their all-round service without the wonderful support of our office team and nursing staff, who combine high professional standards with real compassion.

We're always working to improve the way we do things, so if you're ever disappointed with your experience, we encourage you to let us know – through our Practice Manager, Mrs Vicki DePedro.

For all of us at Cockburn Medical Centre, what matters is that you receive the best possible care.

Appointments

You'll need to make an appointment to see one of our doctors. Most appointments take 10 to 15 minutes. If you think you might need longer, please let our receptionist know when you call.

Fees

We're a private billing practice, and you'll need to pay your account in full on the day of your visit. We do bulk bill children up to 12 years old, between 10am and 5pm on weekdays.

Home visits

Our doctors may arrange to come to a regular patient's home if the person is very ill and unable to visit the surgery.

Hours

Monday–Thursday: 8.00am–6.00pm
Friday: 8.00am–5.00pm
Saturday: 8.00am–11.30am

After-hours service

Phoning our surgery after-hours will automatically connect you to our after-hours support provider, Australian Locum Medical Service. You can contact them directly on 9328 7111 or 9418 3722.

Patient information management

The Centre ensures your privacy by storing all medical and personal information as secure electronic files.

Details of our Health Information Management approach can be obtained by writing to our Practice Manager, or by visiting our website.

Our Communications Policy

We try to respond to phone and other communications from patients within 24 hours. We have a triage system in place to determine the necessary urgency of our response.

Doctors undertaking medical consultations will not be interrupted with telephone queries.

For full details of our Communications Policy, please ask at Reception or visit our website.

Complaints

If you don't feel you've received satisfactory service from a doctor at the Centre, please contact the Health and Disability Services Complaints Department:

GPO Box B61 Perth WA 6838

T: (08) 6551 7600 Freecall: 1800 813 583

E: mail@hadsco.wa.gov.au

Cockburn Medical Centre. Individual, all-round care.

6 Barrington St
Spearwood WA 6163

Telephone: 9418 3722

Facsimile: 9434 1167

Email: info@cockburnmc.com.au

Website: www.cockburnmc.com.au